

How do I rate the service I received?

- 1. Sign into your account.
- 2. Click on the menu button and click "My Tenancy":

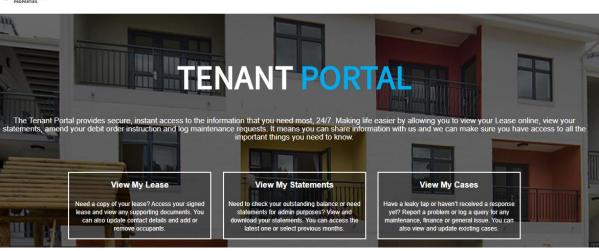




My Tenancy → My Support Mike Smith →

Mobile Phone View





Web Browser View

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Block A, Park Lane Office Park, 2 Park Road, Pinelands, Cape Town PO Box 259, Cape Town, 8000

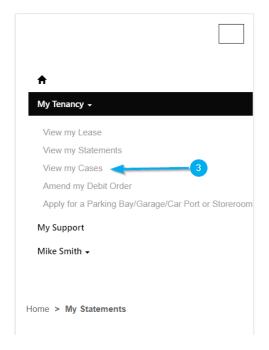
T 021 421 6008 | F 021 421 6094 | Call centre toll free 0800 266 737 callcentre@goodfindproperties.org.za

Reg. No. 2018/037214/07

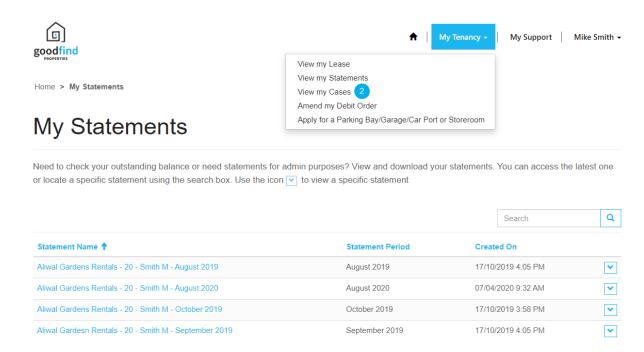
Communicare is ethical in its affairs. Please report suspected unethical behavior by calling the Tip Offs Anonymous Freecall Line 0800 204 969, faxing 0800 007 788 or emailing communicare@tip-offs.com

Directors Non Executive: N V Balfour, M G Kearns (Chairperson), B L E Khan, E L Steyn Directors Executive: A W Houston (CEO) Company Secretary: N Wagner

3. Click on the menu button and click "View my Cases":



Mobile Phone View



Web Browser View

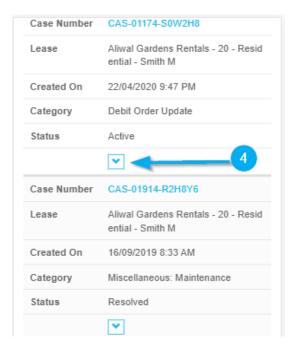
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Directors Executive: A W Houston (CEO)

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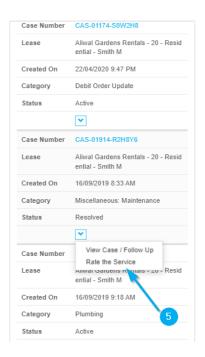


Mobile Phone View

CAS-01914-R2H8Y6	Aliwal Gardens Rentals - 20 - Residential - Smith M	16/09/2019 8:33 AM	Miscellaneous: Maintenance	Resolved	3 🕶
CAS-01924-X4Y3H7	Aliwal Gardens Rentals - 20 - Residential - Smith M	16/09/2019 9:18 AM	Plumbing	Active	~

Web Browser View

5. Then click "Rate the service":



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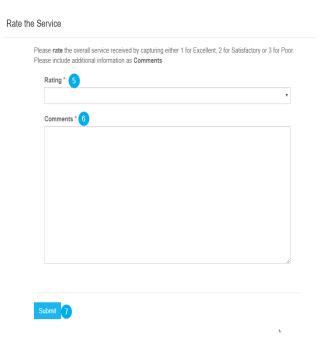


Web Browser View

6. Choose the "Rating", add "Comments" and "Submit":







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